

Mirabank a.d. Španskih boraca 1 Street 11070 Belgrade Tel. +381 11 63 55 400 office@mirabankserbia.com www.mirabankserbia.com

Belgrade, 22.12.2020

Notice to the debtors of Mirabank a.d.

Who are not Able to Settle their Obligations to the Bank, or Have Difficulties in Settling those

Obligations due to the COVID-19 Pandemic

Dear Sirs,

In accordance with item 2 of the Decision of the National Bank of Serbia on Temporary Measures for Banks in order to Adequately Manage Credit Risk in the Context of the COVID-19 Pandemic ("Official Gazette of RS", No. 150/2020 - hereinafter: Decision of the National Bank of Serbia) and Decision of the Executive Committee of Mirabank a.d. (hereinafter: the Bank) number IOS 59-02/2020 dated 21.12.2020 on Measures and Activities that the Bank will Apply in Order to Adequately Manage Credit Risk in the Context of the COVID-19 Pandemic, by Enabling Relief in Repayment of Liabilities to Debtors, the Bank hereby notify its debtors legal entities (hereinafter: debtors) who due to the COVID-19 pandemic are not able to settle liabilities to the Bank, ie who have difficulties in settling these liabilities the following:

#### NOTICE ON THE POSSIBILITY OF SUBMITTING A REQUEST FOR GRANTING OF RELIEF

# Possibility to Submit a Request for Approval of Relief and Conditions for their Approval

- 1. The Bank hereby informs all debtors who, due to the COVID-19 pandemic, are not able to settle their obligations to the Bank, or who have difficulties in settling these obligations, that they can submit a request to the Bank for approval of relief (hereinafter: Request).
- 2. The debtor may submit a Request to the Bank, no later than April 30, 2021.
- 3. This notice applies to liabilities based on loans / credit products approved to the debtor until the entry into force of the Decision of the National Bank of Serbia, i.e. until 15.12.2020.



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- 4. The Bank shall, at its request, grant the debtor a relief in repayment of obligations in accordance with its internal acts and the Decision of the National Bank of Serbia (hereinafter: the relief), if all the following conditions are met:
  - the debtor is not able to settle its obligations to the Bank, i.e. it may have difficulties in settling those obligations due to the COVID-19 pandemic;
  - the debtor on February 29, 2020, as well as in the period of 12 months before that day, was not in the status of default in the Bank, in terms of the decision governing the capital adequacy of the bank;
  - on February 29, 2020, as well as in the period of 12 months before that day, no receivable from that debtor based on the obligations referred to in point 5 of this Notice was classified as a problematic loan in the Bank.
- 5. Obligations of the debtor are the obligations the basis of loans and other credit products (allowed overdraft on the current account).
- 6. Reliefs from Decision of the National Bank of Serbia may be applied to the obligations of debtors on the basis of loans approved under the guarantee scheme of the Republic of Serbia or with the guarantee of international financial institutions, as well as on the basis of granted loans, with prior consent of the guarantee or grant issuer.
- 7. This notice does not apply to debtors' obligations representing fees for the Bank's services, such as payment services (eg transaction fees, account maintenance fees, fees based on documentary products), investment services, etc.
- 8. The Bank may not charge a fee for undertaking measures and activities related to the application of reliefs, as well as costs it may have in connection with these measures and activities, including costs for processing the Client's Request, except for costs necessary to approve claims which are not introduced by the Bank (e.g. credit bureau or real estate cadaster).

## Special conditions for application of reliefs

- 9. For the purposes of this notice, it is considered that the debtor legal entity is not able to settle its obligations to the Bank, i.e. that it may have difficulties in settling these obligations, if one of the following conditions is met:
  - the debtor is on 15.12.2020 in arrears longer than 30 days in a material amount on the basis of any obligation arising from the products to which this decision applies;
  - the debtor in the period until the day of submission of the Request, has a decrease in operating income, i.e. turnover of at least 15% in 2020 compared to the same period in 2019;

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there was an interruption of the debtor's business for a continuous period of at least 30 days due to the COVID-19 pandemic;

- based on the reasoned Request of the debtor, the Bank, in accordance with its internal acts, assessed that due to the COVID-19 pandemic there are other facts and circumstances that affected the deterioration of the debtor's financial position and thus the debtor's ability to settle its obligations to the Bank.

Types of relief in repayment of obligations to which the Request may relate and the ability of the borrower to use the relief for one or more credit products

- 10. Reliefs are reprogramming and refinancing of loans.
- 11. The conditions for repayment of obligations contracted by granting reliefs (e.g. interest rate, additional collateral, etc.) may not be less favorable for the debtor in relation to the original or previously agreed conditions.
- 12. Loan reprogramming is a change in the terms of the loan, in such a way as to allow the debtor a grace period in repayment of all its obligations to the Bank under the loan for a period of six months, during which the Bank does not collect receivables based on principal, whereby in that period it calculates the agreed interest and the repayment period of that loan is extended in such a way that the amount of annuity (monthly obligations of the debtor) after the expiration of the grace period, and until the end of the new loan repayment period is not higher than that amount in the period before relief application.
- 13. Loan refinancing is the granting of a new loan to a debtor in order to settle all obligations that the debtor has to the Bank on the basis of existing loan/loans, by providing the debtor with a grace period of six months, during which the Bank does not collect principal obligations, whereby in that period it calculates the agreed interest, and the new agreed loan repayment period is defined in such a way that the amount of annuity, i.e. monthly obligations of the debtor after the grace period, and by the end of the new loan repayment period is not higher than that amount in the period before the application of the relief.
- 14. Other credit products such as allowed overdraft, etc. may be covered by reliefs in accordance with the Decision of the National Bank of Serbia, by approving a loan for refinancing liabilities based on these products with a grace period of six months and agreed monthly repayment, whereby the repayment period is extended so that monthly liabilities are not higher in relation to the monthly obligations that the debtor would pay for that product.
- 15. Credit products with agreed specific way of settling obligations (e.g. balloon repayment, bullet repayment, revolving) may be covered by reliefs in accordance with the Decision of the National Bank of Serbia by granting them a grace period, whereby the repayment period is extended at least for the duration grace period.

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- 16. If the debtor is granted relief in accordance with the Decision of the National Bank of Serbia, it is considered that the delay in settling the debtor's obligations to the Bank on the basis of a loan or other loan product rescheduled or refinanced has ceased to take effect on the day of submission of the Request and delay to the Bank is determined according to the new agreed repayment plan.
- 17. Relief may be agreed so that interest calculated during the grace period is charged during the period or after the end of that period, depending on which model of relief the debtor chooses in the Request.
- 18. If it is agreed that the interest calculated during the grace period is charged after the end of that period, in accordance with the previous point, the interest can be attributed to the debt and distributed evenly over the repayment period, whereby the Bank is obliged to inform debtor before concluding an annex to the contract or contracts implementing the relief, i.e. the beginning of the application of the grace period.
- 19. On the debtor's obligations based on interest calculated during the delay in repayment of obligations (moratorium) in terms of regulations on temporary measures for banks in order to preserve the stability of the financial system, the relief is applied by charging that interest after the end of the grace period. to be evenly distributed over the loan repayment period and not attributed to the rest of the debt.

### Request submitting procedure

- 20. The Debtor may submit the Request to the Bank in one of the following ways:
  - by sending an electronic message from the debtor's registered e-mail to the Bank's e-mail address: office@mirabankserbia.com
  - in writing to the headquarters of the Bank, ul. Španskih boraca 1, 11070 Belgrade-Novi Belgrade;
  - in the business premises of the Bank.

# A representative example of the amount of liabilities based on a specific loan product before and after the application of facilities

21. Representative examples of the amount of liabilities based on a specific loan product before and after the application of facilities, which contain all the elements on the basis of which the conditions under which the reliefs are applied and possible ways of repayment of obligations which are calculated (during grace period or after expiry of that period) represent Annex 1 of this Notice.

Mirabank a.d.



#### Annex 1

Loan amount in dinars  Annual interest rate Fee		1,000,000.00 5.00% 0.50%											
										Repayment plan before the	Repayment plan after the approval of the relief in December 2020 - grace period 6 months		
									Initial repayment plan	approval of the relief, and after the moratorium	Interest calculated during the grace period is charged during the grace period	Interest calculated during the grace period is charged at the end of the grace period by crediting the debt	
Repayment date			September 2021	March 2022	April 2022								
Amount of monthly instalment in dinars	a) Annuity amount (principal repayment + regular interest)	85,620.68	85,457.20	85,459.74	78,993.65								
	b) Part of the regular interest calculated during the delay in repayment of obligations (moratorium) in terms of regulations on temporary measures for Banks in order to preserve the stability of the financial system	0.00	856.16	856.16	770.55								
	c) Total monthly maturity (a + b):	85,620.68	86,313.36	86,315.90	79,764.20								
	d) Total number of annuities after the approval of the relief			9	10								

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working days

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Registration Number: 21080608

Current Account in RSD: 908-38001-47

The Bank calculates interest using the proportional method 28-31/365. Installment / Annuity / Interest calculations (except for final maturity) are not made on weekends and non-working days. These calculations are due on the next business day, and the amount of the annuity may vary slightly depending on the schedule of working and non-

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A representative example of a dinar revolving loan													
The amount of the frame in dinars  Amount of revolving loans in dinars  Annual interest rate		1,000,000.00 1,000,000.00 5.00%											
							Fee		0.50%				
									Initial repayment plan	Before granting relief	After the approval of the relief in December 2020 - grace period 6 months		
Interest calculated during the grace period is charged during the grace period													
Maturity date		July 2021	September 2021	March 2022									
Amount of monthly instalment in dinars	a) Monthly regular interest	4,166.67	4,018.27	4.056,32									
	b) Part of the regular interest calculated during the delay in repayment of obligations (moratorium) in terms of regulations on temporary measures for Banks in order to preserve the stability of the financial system	0.00	856.16	856.16									
	c) Total monthly interest liability (a + b):	4,166.67	4,874.43	4,912.48									
	The shown amounts of monthly repayment are at the average level in the observed period												
	The debtor's obligations based on interest calculated during the delay in repayment of obligations (moratorium) in terms of regulations on temporary measures for banks in order to preserve the stability of the financial system, the relief is applied by charging that interest after the end of the grace period so that it is evenly distributed over the loan repayment period and is not attributed to the rest of the debt												

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